



## Icy Strait welcomes two new directors for cruise season

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By JONATHAN GRASS

Icy Strait Point will kick off its 2011 cruise season with two new directors in its operations. Stuart Campbell and Eleanor Davenport will lead the food and beverage department and retail department, respectively.

“Stuart and Eleanor have extensive backgrounds in Alaska tourism and show great leadership in their fields,” said Tyler Hickman, Icy Strait Point’s vice president of operations. “As we prepare for a new season, their fresh perspectives will be a great advantage to our operations.”

Campbell has 22 years of food industry experience with 13 of those in Alaska. He spent several years as the executive chef at the Waterfall Resort near Ketchikan, as well as running the food service at Eaglecrest Ski Area.

Campbell will oversee the foods at the site’s five restaurants and food stations. He will also focus on educating guests about the site’s locally and regionally sourced seafood and meats. This is one of the most appealing aspects of the job to him, he said, as he enjoys the interaction and talking to travelers from all over.

Drawing from his experience as a product of a restaurant family and veteran of the food service industry, he said he may look into sprucing up a few menu items or service speed, but other than that will keep up the Icy Strait Point’s traditions. He said he sees it as well-oiled machine and hopes to continue that.

“I’m not planning on doing any drastic changes. I want to keep things going here,” he said.

Davenport will oversee Icy Strait’s 12 retail shops and outlets for popular excursions.

She’s had 26 years in Alaska with a wealth of experience in this field. She’s worked in management for Nordstrom and worked as a consultant for wholesalers, tour developers and catalogs. She was also part of the team that opened Fred Meyer in Juneau and was a manager in soft goods.

Davenport has also been a retail director for the White Pass & Yukon Route, where she says she took great pleasure in interpreting about a century of history for its visitors, something she looks forward to doing again for Icy Strait Point’s cruise passengers. She said part of Alaska’s retail environment involves sharing its cultural history.

“What better way to do that than with retail and allowing guests to take some of that home with them,” she said. “One of things we do with retail is allow visitors to take home a souvenir, which is that which invokes a happy memory. We want all our visitors to have happy memories.”

The first cruise ship is scheduled to arrive at Icy Strait Point on May 15, according to Cruise Line Agencies of Alaska.

• Contact reporter Jonathan Grass at 523-2276 or [jonathan.grass@juneauempire.com](mailto:jonathan.grass@juneauempire.com).

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